Albert Heijn NAO

A person standing in front of a machine

Description automatically generated

Project proposal: NAO would assist Albert Heijn customers with their purchases, either at the self-checkout or as a regular cashier. The NAO robot is not meant to replace physical cashiers but rather work as a substitute for them in cases of sickness or while they are on a break.

NAO would perform tasks such as informing the customer how much their total purchase is and guiding them with the payment options, assisting the customers with using/ creating their AH bonus card, and with purchasing a bag, etc.